EXHIBIT A

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April 28, 2025 Kathleen Frazier

VIA CERTIFIED AND ELECTRONIC MAIL

JPMorgan Chase Tower 600 Travis Street, Suite 3400 Houston, TX 77002 t: (713) 546-5611 f: (713) 227-9508 kfrazier@shb.com

Re: MDL 3084 – Order re Withdrawal of Counsel in Case No. 3:25-cv-01043-CRB

Dear J.T.:

We write on behalf of our client, Uber Technologies Inc. ("Uber"), regarding *CLF J.T. v. Uber, Inc.*, Case No. 3:25-cv-01043-CRB, which you filed in *In re Uber Technologies, Inc. Passenger Sexual Assault Litigation*, 3:23-md-03084-CRB ("the MDL"). On April 18, 2025, Clarkson Law Firm, P.C. moved to withdraw its representation of you on the grounds that it has been "unable to successfully contact [you] for multiple months, making it unreasonably difficult to represent [you]." *In re Uber Technologies, Inc. Passenger Sexual Assault Litigation*, 3:23-md-03084-CRB, ECF 2815 at 1–2 (Exhibit 1). On April 21, 2025, the Court granted that motion. *In re Uber Technologies, Inc. Passenger Sexual Assault Litigation*, 3:23-md-03084-CRB, ECF 2817 at 1 (Exhibit 2). It is our understanding that you have not found replacement counsel and are no longer represented by an attorney. If that understanding is incorrect, please provide this communication to your attorney, and have your attorney contact us via the information provided above or below as soon as possible.

The Court's Order states that "Within 28 days of this order, the plaintiff shall file a notice indicating whether they intend to pursue the action with new counsel or representing themselves. If the plaintiff does not file that notice, the Court will dismiss their case without prejudice." Exhibit 2 at 1. The Court also ordered Uber's counsel to "provide a copy of this order to the plaintiff[]." *Id.* The Court's Order is attached to this correspondence as Exhibit 2. Per this Order, you must "file a notice indicating whether [you] intend to pursue the action with new counsel or representing [yourself]" within 28 days of April 21, 2025 (*i.e.*, by Monday, May 19, 2025) or else "the Court will dismiss [your] case without prejudice." *Id.*

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April 28, 2025 Page 2

We ask that you please email us confirmation of your receipt of this letter, via email to mshortnacy@shb.com, jitaylor@shb.com, and kfrazier@shb.com at your earliest opportunity. If you would like to discuss the letter's contents further, please let us know, and we would be happy to organize a meet and confer.

Sincerely,

Shook, Hardy & Bacon LLP

By: <u>/s/Kathleen Frazier</u> Kathleen Frazier

EXHIBIT 1

Filed 041/2/8/25

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CASE NO. 3:25-cv-01043-CRB

Cases 8: 2:2-3 and 0-303028-4 G.R.B. D.D.a. gwieret n 2: 2789-51.

1 contact Plaintiff J.T. for multiple months, making it unreasonably difficult to represent her. 2 This motion is based on this notice, the following memorandum of points and authorities, 3 and the declarations filed in support thereof, and on such other evidence as may be adduced. 4 Dated: April 18, 2025 Respectfully submitted, 5 By: /s/ Tracey B. Cowan 6 TRACEY B. COWAN (Cal Bar No. 250053) **CLARKSON LAW FIRM, P.C.** 7 95 3rd Street, 2nd Floor 8 San Francisco, CA 94103 Telephone: (213) 788-4050 9 Email: tcowan@clarksonlawfirm.com 10 RYAN J. CLARKSON (Cal Bar No. 257074) OLIVIA E. DAVIS (Cal Bar No. 353041) 11 CLARKSON LAW FIRM, P.C. 22525 Pacific Coast Highway 12 Malibu, CA 90265 Telephone: (213) 788-4050 13 Email: rclarkson@clarksonlawfirm.com Email: odavis@clarksonlawfirm.com 14 15 Counsel for Plaintiff 16 17 18 19 20 21 22 23 24 25 26 27 28

MEMORANDUM IN SUPPORT OF MOTION TO WITHDRAW

A client's repeated failure to communicate with counsel in not responding to phone calls and written communication is sufficient to be considered conduct making it unreasonably difficult for counsel to carry out the litigation. *Beard v. Shuttermart of Cal., Inc.*, No. 07CV594WQH (NLS), 2008 U.S. Dist. LEXIS 10575 (S.D. Cal. Feb. 13, 2008); *Navarro v. Costco Wholesale Corp.*, No. 22cv1105-LL-AGS, 2023 U.S. Dist. LEXIS 19958 (S.D. Cal. Feb. 6, 2023).

Plaintiff J.T. signed a retainer agreement with Plaintiff's firm on October 24, 2024. (Declaration of Tracey Cowan ("Cowan Decl."), \P 2) A material term of that contract was that Plaintiff maintain updated contact information at all times. (*Id.*) The contract also specified that if Plaintiff failed to uphold her contractual obligations, Plaintiff's firm would have grounds to withdraw as counsel. (*Id.*) Despite this agreement, for over two months, Plaintiff's counsel has been unable to contact Plaintiff J.T. despite repeated attempts to reach her. (*Id.* \P 3, 5-9.) Plaintiff's counsel has not been able to reach Plaintiff at the phone number she provided (*Id.* \P 3.) Plaintiff has also not responded to multiple letters sent to her physical addresses and has not responded to emails that have been sent to the email address she provided. (*Id.*)

Plaintiff's counsel made multiple attempts to contact Plaintiff J.T. in advance of the court-ordered deadline that Plaintiff produce a Plaintiff Fact Sheet ("PFS"). (*Id.* ¶ 5.) All of Plaintiff's counsel's attempts via phone call, text message, and email have been unsuccessful. (*Id.* ¶¶ 5-6.) In attempt to comply with the PFS deadline, Plaintiff's counsel requested multiple emails from defense counsel. (*Id.* ¶ 6.) On March 24, 2025, defense counsel granted a final two-week extension, extending Plaintiff's PFS deadline to April 7, 2025. (*Id.*)

Plaintiff's counsel sent a letter to Plaintiff J.T. via certified mail on March 18, 2025, to the physical address in Pueblo, Colorado provided by Plaintiff. (Id. ¶ 7.) Though it was confirmed that this letter was delivered to the address, it went unanswered. (Id.) This letter stated that if Plaintiff was unable to communicate with Plaintiff's counsel, counsel would no longer be able to represent her in this litigation. (Id.) This letter reiterated Plaintiff's duty to communicate, as was stated in the representation agreement she signed. (Id.)

On April 2, 2025, having still not heard from Plaintiff, Plaintiff's counsel hired

NOTICE OF MOTION & MOTION TO WITHDRAW AS COUNSEL

CASE NO. _3:25-cv-01043-CRB___

1	Nationwide Service of Process to personally serve Plaintiff another letter at her address in Pueblo,
2	Colorado. (Id. ¶ 8.) On April 3, 2025, the process service attempted service at Plaintiff J.T.'s
3	address. (Id.) Plaintiff J.T. was not home, but her aunt was. (Id.) Plaintiff J.T.'s aunt explained
4	that Plaintiff was "in jail or prison" and that she had no contact with her. (Id.) The process server
5	located Plaintiff J.T. on the Department of Corrections website, and it showed she may have been
6	in the El Paso County Jail Backlog. (Id.) Plaintiff's incarceration has completely inhibited
7	Plaintiff from communicating with her counsel. (<i>Id.</i> \P 9.)
8	Plaintiff's J.T.'s inability or refusal to communicate has prevented her counsel from
9	collecting information required by court-ordered deadlines. (Id. ¶ 10.) As referenced above,
10	Plaintiff's counsel was unable to speak with Plaintiff and gain additional information regarding
11	her claims prior to the court-mandated deadline to submit her Plaintiff Fact Sheet, pursuant to
12	PTO 10, by April 7, 2025—a deadline that had already been extended by defense counsel multiple
13	times to allow Plaintiff's counsel additional time to reach Plaintiff J.T. The PFS requires
14	information counsel does not currently have and further requires Plaintiff provide responses in
15	her own words. (Id.) Plaintiff's counsel thus cannot complete and submit Plaintiff's PFS without

Plaintiff's counsel has completely lost communication with Plaintiff and has no additional ways to contact her. (Id. ¶ 11) Without Plaintiff's cooperation and willingness to communicate with her counsel, it is impossible for his counsel to effectively represent her. Therefore, Plaintiff's counsel requests that they be granted leave to withdraw as attorneys of record of Plaintiff J.T.

communicating with Plaintiff. (Id.) Plaintiff's counsel informed Plaintiff, via email and in the

multiple hard-copy letters mentioned above, of the importance of responding, specifically because

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Dated: April 18, 2025

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Respectfully submitted,

By: /s/ Tracey B. Cowan TRACEY B. COWAN (Cal Bar No. 250053) **CLARKSON LAW FIRM, P.C.**

95 3rd Street, 2nd Floor San Francisco, CA 94103 Telephone: (213) 788-4050

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of the relevant court-mandated deadlines. (*Id.*)

CERTIFICATE OF SERVICE I, Tracey Cowan, hereby certify that I caused to be served on the attached Notice of Motion and Motion to Withdraw as Counsel, and Supporting Memorandum and Declaration of Tracey Cowan in Support of Motion to Withdraw on April 18, 2025 by first class U.S. Mail, addressed to: J.T., at the last recorded address on file. Executed in San Rafael, California on April 18, 2025. s/Tracey Cowan Tracey Cowan

EXHIBIT 2

IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF CALIFORNIA

IN RE: UBER TECHNOLOGIES, INC., PASSENGER SEXUAL ASSAULT LITIGATION

MDL No. 3084

This Order Relates To:

CLF J.T. v. Uber, Inc., Case No. 3:25-cv-01043-CRB

ORDER GRANTING MOTION TO WITHDRAW AS ATTORNEY

Re: Dkt. No. 2815

Plaintiff's counsel's motion to withdraw is granted. Within 28 days of this order, the plaintiff shall file a notice indicating whether they intend to pursue the action with new counsel or representing themselves. If the plaintiff does not file that notice, the Court will dismiss this case without prejudice.

Uber's counsel shall provide a copy of this order to the plaintiff and file a declaration within 7 days of this ruling explaining how they did so.

IT IS SO ORDERED.

Dated: April 21, 2025

